

**CLEANING AND MAINTENANCE**

**WARNING:** The heater must be unplugged from the power supply and be cooled down prior to any maintenance or cleaning in order to reduce the risk of electric shock or fire.

**Cleaning front panel glass**

Over time the front glass panel may become dirty or dusty. Dust can be removed by lightly rubbing the glass surface with a clean, lint free cloth or paper towel. To remove fingerprints or other marks, use a damp cloth with a good quality household glass cleaner. The front glass panel should be completely dried with a clean, lint free cloth or paper towel.

**CAUTION:**

- Do not use abrasive cleaners on glass panel.
- Do not spray liquids directly onto any surface of the unit.
- Do not clean the glass on the inside of the unit as this may cause damage to the surface.

*Note: When the heater is turned on for the first time, it may release a slight, harmless odour. This odour is a normal occurrence caused by the initial heating of the internal heating elements and should not occur again.*

**TROUBLESHOOTING**

Other than the items covered in this manual, you should not attempt any repairs. Please call Heatstore for advice.

**SPECIFICATION: HSEF2000**

**RATING:** 1700–2000W; 220-240V: ~50/60Hz; **LAMP RATING:** ember bed, E-14, 230V, 40W max; flame generation, E-14, 230V, 25W max.

**DIMENSIONS:** 345w x 540h x 260d mm; **GROSS/NET WEIGHT:** 14.0/12.60 Kg



Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your local authority or retailer for recycling advice.

**HEATSTORE** Telephone: **0117 923 5375** Fax: **0117 923 5374**  
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## HSEF2000 Electric Fire

### Installation and Operating Instructions

**IMPORTANT SAFEGUARDS**

**WHEN USING ANY ELECTRICAL APPLIANCE, BASIC SAFETY PRECAUTIONS SHOULD ALWAYS BE FOLLOWED.**

**PLEASE READ ALL INSTRUCTIONS CAREFULLY AND RETAIN FOR FUTURE REFERENCE**

**IF IN ANY DOUBT ABOUT THE INSTALLATION OR USE OF THIS PRODUCT, CONSULT A COMPETENT ELECTRICIAN.**

**HEATSTORE**

The HSEF2000 is a 2kW dual-flame electric fire with three operational modes. It comes ready to use requiring no installation procedure.

#### SAFETY INSTRUCTIONS: DO's AND DON'Ts

- MAKE SURE the power socket is near, but not above the electric fire.
- ALWAYS disconnect the power and allow the electric fire to cool before performing any cleaning, maintenance or relocation.
- MAKE SURE the electric fire is on a firm surface before use.
- ALWAYS use a fireguard when children or the infirm might come into contact with the electric fire.
- DO NOT leave children or the infirm unsupervised when the electric fire is in use.
- NEVER operate this electric fire with a damaged power cord or run cord under carpeting.
- NEVER install or use the electric fire anywhere near water or close to curtains or combustible materials.
- NEVER use aerosols or steam cleaners on or around the electric fire.
- NEVER obstruct or cover any ventilation or exhaust opening, as this may cause overheating and risk of fire.
- NEVER use the electric fire as a drying rack for clothing.
- NEVER sit or stand on the electric fire.

#### OPERATION

The front door is held closed by a magnetic catch.

With the door open you will see the 3 switches (Figure 1) on the control panel.

- Power switch
- Flame switch
- Heat switch

Plug the heater into a suitable 13 amp outlet.

*This heater must be earthed.*

**Power:** Turn on this switch, the heater will be ready to operate.

**Flame:** Switches the flame effect on/off.

**Heat:** Switches the heat on/off.

*Note: Neither flame nor heat will work if the main power switch is in the OFF position.*

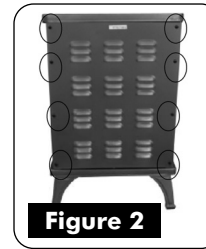
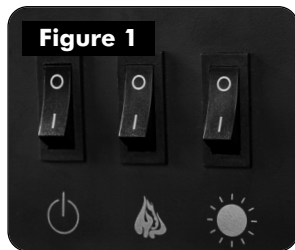


Figure 2

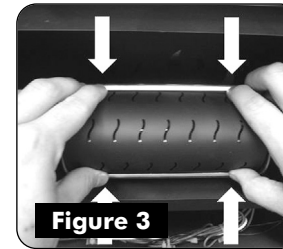


Figure 3

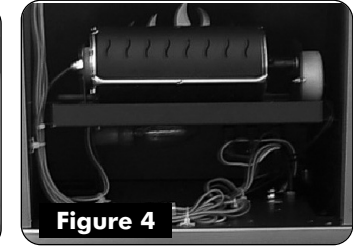


Figure 4

#### Replacing the bulb/drum

They will need to be replaced when you notice the flame is dim or dark in certain areas, or the log exterior appears dim or poorly visible and is not glowing. There is one bulb in the log set (max 40W) and one in the flame generation assembly (max 25W).

#### Replacing the bulbs and changing the flame effect generator drum

To gain access to the internal components, it is necessary to remove the rear access panel.

Disconnect power by unplugging the heater from the mains. Use a #2 point crosshead screwdriver to remove the 8 screws as circled in *Figure 2 (above)*.

**WARNING:** Beware possible sharp edges inside the unit.

#### Replacing the flame effect generator bulb

Referring to *Figure 3 (above)* squeeze half of the drum until its top edge clears the top drum track. Remove bottom edge of drum from the bottom drum track. This will give you access to the light bulb. (Turn the drum gently towards you if necessary.)

*Note: Do not exert excessive pressure on the drum cylinder as this may cause damage.*

Unscrew the used bulb, and replace with a new one – 25W max.

#### Replacing the ember bed light bulb

The ember bed bulb can be found under the flame effect generator drum assembly-see *Figure 4 (above)*. Unscrew the used bulb, and replace with a new one – 40W max.

**TIP:** IT IS GOOD PRACTICE TO REPLACE BOTH BULBS AT THE SAME TIME.

#### Securing the rear panel

Secure the rear panel by re-attaching the 8 screws.